	vDesk.works	AUCloud
Solution Type	Own Solution	VMWare Horizon
Solution Name	vDesk.works	AUCloud VDaaS
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	128 / 256 / 512 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Add On
Bandwidth	Un-Metered	Metered
FEATURES	**vDesk.works**	**AUCloud**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	PCoIP / RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	N/A
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	**vDesk.works**	**AUCloud**
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies		✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	**vDesk.works**	**AUCloud**
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**AUCloud**
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	AUCloud
Technical Skill Required	No	No
Environment Setup	Included	N/A
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	No
TRIALS	**vDesk.works**	**AUCloud**
Free Testing Account	Yes	Yes
Product Demo	Yes	No
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDesk.works**	**AUCloud**
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	**vDesk.works**	**AUCloud**
Capture Screenshots	✓	✓
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✓

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