

Solution Type	Own Solution	AWS/Azure
Solution Name	vDesk.works	N/A
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / <b>BYOL</b>	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / <b>BYOL</b>	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / <b>BYOL</b>	128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / <b>100 GB</b> and more	25 / 50 GB and more
Shared Storage	<b>128 GB Included for above 50 Users</b>	<b>N/A</b>
Bandwidth	<b>Un-Metered</b>	<b>N/A</b>
<b>FEATURES</b>	<b>vDesk.works</b>	<b>Ascendant</b>
Operating System	Windows 10 / Windows 11 / <b>Server 2016</b> / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	<b>✓</b>	<b>✓</b>
Application Publishing	<b>✓</b>	<b>N/A</b>
Office Suite	Office 365, <b>Office 2016 / 2019, Open Office</b> / BYOL	Office 365 / BYOL
VDI (Single Session)	<b>✓</b>	<b>✓</b>
DaaS (Multi Session)	<b>✓</b>	<b>✓</b>
Printing Redirection	<b>✓</b>	<b>✓</b>
Users	Unlimited Users	<b>✓</b>
Sub Domain	<b>Included with SSL</b>	<b>✗</b>
Simplified Deployment	<b>✓</b>	<b>✓</b>
Storage Type	<b>Included Enterprise SSD over RAID 10</b>	<b>HDD / Add-on SSD</b>
<b>SECURITY FEATURES</b>	<b>vDesk.works</b>	<b>Ascendant</b>
Active Directory Services	<b>Free</b>	<b>✓</b>
On-Prem Active Directory Sync	<b>Free</b>	<b>✓</b>
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA & Device Fingerprinting
Custom Lockdown Policies	<b>✓</b>	<b>N/A</b>
Endpoint Protection	<b>Webroot &amp; Windows Defender</b>	<b>✓</b>
Automatic Backup (Snapshots)	<b>✓</b>	<b>✓</b>
DNS Filtering	<b>✓</b>	<b>✓</b>
Dedicated Firewall	<b>✓</b>	<b>✓</b>
<b>CLIENT PLATFORMS</b>	<b>vDesk.works</b>	<b>Ascendant</b>
Windows 7 / 8.x / 10	<b>✓</b>	<b>N/A</b>
Linux	<b>✓</b>	<b>N/A</b>
MAC	<b>✓</b>	<b>N/A</b>
IOS / Android	<b>✓</b>	<b>N/A</b>
Chromebook	<b>✓</b>	<b>N/A</b>
HTML5 Based Web Browser	<b>✓</b>	<b>N/A</b>
<b>ON DEMAND (NO EXTRA COST)</b>	<b>vDesk.works</b>	<b>Ascendant</b>
IPsec Site to Site VPN	<b>Free</b>	<b>✓</b>
IP Based Content Filtering	<b>✓</b>	<b>✓</b>
Management Console	<b>Included for Above 25 Users</b>	<b>✗</b>
Environment Management	<b>vDesk.works</b>	<b>Ascendant Technologies</b>
Technical Skill Required	No	<b>✗</b>
Environment Setup	<b>✓</b>	<b>✓</b>
Fully Managed Support	Managed by <b>vDesk.works</b>	Managed by <b>Ascendant Technologies</b>
Hidden Charges	No	No
<b>TRIALS</b>	<b>vDesk.works</b>	<b>Ascendant</b>
Free Testing Account	<b>Yes</b>	<b>N/A</b>
Product Demo	<b>Yes</b>	<b>N/A</b>
Paid POC	<b>Yes</b>	<b>✗</b>
<b>TECHNICAL SUPPORT</b>	<b>vDesk.works</b>	<b>Ascendant</b>
Live Chat	<b>✓</b>	<b>✗</b>
Email Support	<b>✓</b>	<b>✓</b>
Ticketing Support	<b>✓</b>	<b>✓</b>
Phone Support	<b>✓</b>	<b>✓</b>
Remote Session Support	<b>Free of Cost</b>	<b>✓</b>
<b>ADD-ON SERVICES</b>	<b>vDesk.works</b>	<b>Ascendant</b>
Capture Screenshots	<b>✓</b>	<b>✗</b>
Capture Keystrokes	<b>✓</b>	<b>✗</b>
Capture Mouse Clicks	<b>✓</b>	<b>✗</b>
Track Productivity	<b>✓</b>	<b>✗</b>
Capture Screen Video Recording	<b>✓</b>	<b>✗</b>