	VDesk works	Amzetta
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Amzetta
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	vDesk.works	Amzetta
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	•
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365 , Office 2016 / 2019, Open Office /	Office 365 , Office 2016 / 2019, Open Office /
Office Suite	BYOL	BYOL
VDI (Single Session)		✓
DaaS (Multi Session)		✓
Printing Redirection		
Users	Unlimited Users	✓
Sub Domain	Included with SSL	✓
Simplified Deployment	✓	×
Storage Type	Included Enterprise SSD over RAID 10	N/A
SECURITY FEATURES	vDesk.works	Amzetta
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies		
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall		
CLIENT PLATFORMS	vDesk.works	Amzetta
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC		
IOS / Android		
Chromebook		✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	Amzetta
IPsec Site to Site VPN	Free	
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	N/A
Technical Skill Required	No	Yes
Environment Setup	Included	N/A
Fully Managed Support	Managed by vDesk.works	×
Hidden Charges	No	N/A
TRIALS	vDesk.works	Amzetta
Free Testing Account	Yes	✓
Product Demo	Yes	
Paid POC	Yes	
TECHNICAL SUPPORT	vDesk.works	Amzetta
Live Chat	✓	×
Email Support	✓	✓
Ticketing Support		
Phone Support		
Remote Session Support	Free of Cost	×
ADD-ON SERVICES	vDesk.works	Amzetta
Capture Screenshots	✓	×
Capture Keystrokes		×
Capture Mouse Clicks	✓	×
Track Productivity		×
Capture Screen Video Recording	✓	×
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