	<b>VDesk</b> works	Sify Technologies
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Sify Technologies
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / B\
RAM	4 / 8 / 16 / 32 / <b>64 / 128</b> GB and more / BYOL	4 / 8 / 16 / 32 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / B
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
FEATURES	vDesk.works	Sify Technologies
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	<b>✓</b>	<b>~</b>
Application Publishing	<b>✓</b>	<b>✓</b>
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, Office 2016 / 2019, Open Of
VDI (Single Session)		<b>✓</b>
DaaS (Multi Session)	<b>✓</b>	<b>✓</b>
Printing Redirection	<b>✓</b>	<b>✓</b>
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	Without SSL
Simplified Deployment		
	Included Enterprise SSD over RAID 10	Included Enterprise SSD
Storage Type		·
SECURITY FEATURES	vDesk.works	Sify Technologies
Active Directory Services	Free	Free
On-Prem Active Directory Sync	Free	Free
Multifactor Authentication	Mail MFA & Device Fingerprinting	<b>✓</b>
Custom Lockdown Policies	<b>✓</b>	<b>✓</b>
Endpoint Protection	Webroot & Windows Defender	
Automatic Backup (Snapshots)	<b>✓</b>	<b>✓</b>
DNS Filtering	<b>✓</b>	<b>✓</b>
Dedicated Firewall	<b>✓</b>	<b>✓</b>
CLIENT PLATFORMS	vDesk.works	Sify Technologies
Windows 7 / 8.x / 10 / 11		<b>,</b>
Linux	· ·	
	•	•
MAC	•	<b>~</b>
IOS / Android	•	
Chromebook	<b>✓</b>	<b>✓</b>
HTML5 Based Web Browser	<b>✓</b>	<b>✓</b>
ON DEMAND (NO EXTRA COST)	vDesk.works	Sify Technologies
IPsec Site to Site VPN	Free	<b>✓</b>
IP Based Content Filtering	<b>✓</b>	<b>✓</b>
Management Console	Included for Above 25 Users	Included
Environment Management	vDesk.works	Sify Technologies
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by Sify Technologies
Hidden Charges	Managed by VDesk.works  No	Nanaged by Sity Technologies  No
TRIALS  Free Testing Account	vDesk.works	Sify Technologies
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	vDesk.works	Sify Technologies
Live Chat		<b>✓</b>
Email Support	<b>✓</b>	<b>✓</b>
Ticketing Support		<b>✓</b>
Phone Support		<b>✓</b>
Remote Session Support	Free of Cost	Paid
ADD-ON SERVICES	vDesk.works	Sify Technologies
Capture Screenshots	•	•
Capture Keystrokes	•	
Capture Mouse Clicks	•	•
Track Productivity		