

Solution Type	Own Solution	Citrix
Solution Name	vDesk.works	MindCentric
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
FEATURES	vDesk.works	MindCentric
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	ICA
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	N/A
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD
SECURITY FEATURES	vDesk.works	MindCentric
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDesk.works	MindCentric
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)	vDesk.works	MindCentric
IPsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	MindCentric
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by MindCentric
Hidden Charges	No	No
TRIALS	vDesk.works	MindCentric
Free Testing Account	Yes	N?A
Product Demo	Yes	Yes
Paid POC	Yes	N/A
TECHNICAL SUPPORT	vDesk.works	MindCentric
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	N/A
ADD-ON SERVICES	vDesk.works	MindCentric
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗