

CPU(vCores)	2/4/8/16/32 vCores and more	2/4/6/8 vCores
RAM	4/ 8/16/32/64/128 GB and more	2/6/8/16 GB
OS Drive	128/256/512/1024 GB and more	80 GB
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered

FEATURES	vDesk.works	Infosaic
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Operating System	Windows 10/Windows 11/Server 2016/Server 2019/Server2022	Windows 10/Windows 11
Protocol	RDP	RDP
Load Balancing	✓	✗
Application Publishing	✓	✗
Office Suite	Office 365, Office 2016/2019 , Open Office / BYOL	Open Office/BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD

SECURITY FEATURES	vDesk.works	Infosaic
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Active Directory Services	✓	✗
On-Prem Active Directory Sync	✓	✗
Multifactor Authentication	✓	✗
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot Endpoint Protection	Windows Defender
Automatic Backup (Snapshots)	✓	N/A
DNS Filtering	✓	✗
Dedicated Firewall	✓	N/A

CLIENT PLATFORMS	vDesk.works	Infosaic
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Windows 7 / 8.x / 10	✓	✗
Linux	✓	✗
MAC	✓	✗
IOS / Android	✓	✗
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✓

ON DEMAND (NO EXTRA COST)	vDesk.works	Infosaic
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IPsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	✓
Technical Skill Required	No	No
Environment Setup	Included	✓
Fully Managed Support	✓	✓
Hidden Charges	No	No

TRIALS	vDesk.works	Infosaic
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Free Testing Account	Yes	N/A
Product Demo	Yes	✗
Paid POC	Yes	N/A

TECHNICAL SUPPORT	vDesk.works	Infosaic
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Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗

ADD-ON SERVICES	vDesk.works	Infosaic
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Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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