



ITTStar

Solution Type	Own Solution	AWS Partner
Solution Name	vDeskWorks	ITTStar
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom / BYOL
Shared Storage	128 GB Included for above 50 Users	✗
Bandwidth	Un-Metered	Metered

FEATURES	vDeskWorks	ITTStar
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	PCoIP
Load Balancing	✓	N/A
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Scaleable
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD / HDD

SECURITY FEATURES	vDeskWorks	ITTStar
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	Extra Cost
DNS Filtering	✓	Extra Cost
Dedicated Firewall	✓	Extra Cost

CLIENT PLATFORMS	vDeskWorks	ITTStar
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓

ON DEMAND (NO EXTRA COST)	vDeskWorks	ITTStar
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	ITT Star
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by ITTStar
Hidden Charges	No	No

TRIALS	vDeskWorks	ITTStar
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes

TECHNICAL SUPPORT	vDeskWorks	ITTStar
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓

ADD-ON SERVICES	vDeskWorks	ITTStar
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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