	vDesk.works	Graphon
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	Graphon
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more /BYOL	❌
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	❌
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	❌
User Profile Disk (UPD)	25 / 50 / 100 GB and more	❌
Shared Storage	128 GB Included for above 50 Users	❌
Bandwidth	Un-Metered	Un-Metered
FEATURES	**vDesk.works**	**Graphon**
Operating System	Windows 10 / Windows 11/ Server 2016 / Server 2019 / Server 2022	Windows 10 / 11
Protocol	RDP	RapidX
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019 , Open Office / BYOL	Open Office / BYOL
VDI (Single Session)	✅	❌
DaaS (Multi Session)	✅	❌
Printing Redirection	✅	✅
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	✅
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD
SECURITY FEATURES	**vDesk.works**	**Graphon**
Active Directory Services	Free	❌
On-Prem Active Directory Sync	Free	❌
Multifactor Authentication	Mail MFA & Device Fingerprinting	✅
Custom Lockdown Policies	✅	✅
Endpoint Protection	Webroot & Windows Defender	❌
Automatic Backup (Snapshots)	✅	N/A
DNS Filtering	✅	❌
Dedicated Firewall	✅	N/A
CLIENT PLATFORMS	**vDesk.works**	**Graphon**
Windows 7 / 8.x / 10	✅	❌
Linux	✅	❌
MAC	✅	❌
IOS / Android	✅	❌
Chromebook	✅	❌
HTML5 Based Web Browser	✅	✅
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Graphon**
IPsec Site to Site VPN	Free	❌
IP Based Content Filtering	✅	❌
Management Console	Included for Above 25 Users	✅
Environment Management	vDesk.works	Graphon
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by Graphon
Hidden Charges	No	No
TRIALS	**vDesk.works**	**Graphon**
Free Testing Account	Yes	✅
Product Demo	Yes	✅
Paid POC	Yes	N/A
TECHNICAL SUPPORT	**vDesk.works**	**Graphon**
Live Chat	✅	❌
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	❌
Remote Session Support	Free of Cost	❌
ADD-ON SERVICES	**vDesk.works**	**Graphon**
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	✅