	VDesk works	Cloud HM
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Cloud HM Virtual Desktop
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BY
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / B
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / B
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Cloud HM
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	PCoIP / RDP
Load Balancing		Paid
	*	
Application Publishing		
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)		
		NI/A
Printing Redirection		N/A
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	×
Simplified Deployment		✓
Storage Type	Included Enterprise SSD over RAID 10	HDD / Add-On SSD
SECURITY FEATURES	vDeskWorks	Cloud HM
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	N/A
Custom Lockdown Policies		*
	Webreet & Windows Defender	
Endpoint Protection	Webroot & Windows Defender	•
Automatic Backup (Snapshots)		✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	
CLIENT PLATFORMS	vDeskWorks	Cloud HM
Windows 7 / 8.x / 10		✓
Linux	✓	✓
MAC	✓	✓
OS / Android		
Chromebook	*	N/A
	Y	N/A
HTML5 Based Web Browser		*
ON DEMAND (NO EXTRA COST)	vDeskWorks	Cloud HM
Psec Site to Site VPN	Free	✓
P Based Content Filtering		N/A
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	Vmware Horizon
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Vmware Horizon
Hidden Charges	No No	No Claud LINA
TRIALS	vDeskWorks	Cloud HM
Free Testing Account	Yes	Yes
Product Demo	Yes	N/A
Paid POC	Yes	N/A
TECHNICAL SUPPORT	vDeskWorks	Cloud HM
Live Chat		×
Email Support	✓	✓
Ficketing Support	✓	N/A
	•	
Phone Support		•
	Francis Cont	X
Phone Support Remote Session Support	Free of Cost	
	vDeskWorks	Cloud HM
Remote Session Support		Cloud HM
Remote Session Support ADD-ON SERVICES		Cloud HM
Remote Session Support ADD-ON SERVICES Capture Screenshots		Cloud HM
Remote Session Support ADD-ON SERVICES Capture Screenshots Capture Keystrokes		Cloud HM