	vDesk.works	Cachatto
Solution Type	Our Own Solution	Own Solution
Solution Name	vDesk.works	Cachatto
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 / vColors
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 GB
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	36 / 73 / 146 / 400 GB
User Profile Disk (UPD)	25 / 50 / 100 GB and more	4 GB or More
Shared Storage	128 GB Included for above 50 Users	✓
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	Cachatto
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows Server 2008 / 2012
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✗
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Microsoft Office 365 (Exchange online) , G-Suit
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✗
Users	Unlimited Users	Limited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD

SECURITY FEATURES	vDesk.works	Cachatto
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✗
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓

CLIENT PLATFORMS	vDesk.works	Cachatto
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✗

ON DEMAND (NO EXTRA COST)	vDesk.works	Cachatto
IPsec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	N/A
Technical Skill Required	No	No
Environment Setup	Included	✓
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	No

TRIALS	vDesk.works	Cachatto
Free Testing Account	Yes	✓
Product Demo	Yes	✓
Paid POC	Yes	✗

TECHNICAL SUPPORT	vDesk.works	Cachatto
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	N/A

ADD-ON SERVICES	vDesk.works	Cachatto
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗