	vDesk.works	vCloudPoint
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	vCloudPoint
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	2 / 4 / 8 / 16 / 32 vCores and more / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYO	128 / 256 / 512 / 1024 GB and more / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered

FEATURES	vDesk.works	vCloudPoint
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 8 / Windows 10 / Server 2012 / Server 2016 / Server 2019
Protocol	RDP	RDP
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, Office 2016 / 2019, Open Office / BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	❌
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	N/A
Simplified Deployment	✅	✅
Storage Type	Included Enterprise SSD over RAID 10	HDD & SSD over RAID

SECURITY FEATURES	vDesk.works	vCloudPoint
Active Directory Services	Free	Free
On-Prem AD Sync	Free	Free
MFA	Mail MFA & Device Fingerprinting	N/A
Customized Lockdown Policies	✅	✅
Endpoint Protection	Webroot Endpoint Protection	❌
Automatic Backup (Snapshots)	✅	✅
DNS Filtering	✅	N/A
Dedicated Firewall	✅	❌

CLIENT PLATFORMS	vDesk.works	vCloudPoint
Windows 7 / 8.x / 10	✅	✅
Linux	✅	✅
MAC	✅	❌
iOS / Android	✅	❌
Chromebook	✅	❌
HTML5 Based Web Browser	✅	✅

ON DEMAND (No EXTRA COST)	vDesk.works	vCloudPoint
Ipsec Site to Site VPN	Free	Free
IP Based Content Filtering	✅	N/A
Management Console	Included for Above 25 Users	Included
Environment Management	vDesk.works	Virspire Desktop Agent
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by vCloudPoint
Hidden Charges	No	No

TRIALS	vDesk.works	vCloudPoint
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes

TECHNICAL SUPPORT	vDesk.works	vCloudPoint
Live Chat	✅	✅
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	✅
Remote Session Support	Free of Cost	❌

ADD-ON SERVICES	vDesk.works	vCloudPoint
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌

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