

		Riptide Hosting
Remote Desktop Services (Session Base)	✓	✓
Personal VDI	✓	✓
Pooled VDI	✓	✗
Operating System	For RDS - Server 2016, Server 2012 R2, Server 2008 R2, Server 2003 For VDI- Widnows 7,8,10	For RDS - Server 2012r2, Server 2008r2 For VDI- Widnows 7,8,10
Protocol	RDP over Https	RDP
<b>GENERAL FEATURES</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Seamless Application Publishing	✓	✗
Seamless Desktop Publishing	✓	✗
Session Load Balancing	✓	✓
Publish Folder	✓	✗
Web Based Application Access (HTML 5)	✓	✗
Universal Printing	✓	✓
Managing Connection Policies	✓	✓
Robust High-Availability	✓	✗
User Profile Disk (UPD)	✓	✗
<b>SECURITY FEATURES</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
FIPS compliant	✓	✗
Multi-Factor authentication	✓	✗
SSL Gateway	✓	✓
Proxy Support	✓	✗
Pass-through Authentication	✓	✗
AD Based Security Policies	✓	✓
Lockdown Policies	✓	✗
<b>MANAGEMENT FEATURES</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Fully Functional Web Management	✓	✗
Graphical Dashboard Monitoring	✓	✗
One-click Server Deployment	✓	✗
System Health Monitoring	✓	✗
Audit Logging	✓	✗
Email Notifications	✓	✗
Reporting	✓	✗
Single tap Add or Remove Servers Roles	✓	✗
<b>PROVISIONING AND INTEGRATION</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Hybrid cloud provisioning	✓	✗
Microsoft Azure integration	✓	✗
Enterprise scalability	✓	✗
<b>HIGH PERFORMANCE ACCESS</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
HDX/RemoteFX Experince optimization	✓	✓
Browser Content Redirection (Audio & Video)	✓	✗
<b>INSTALLATION</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Simplified deployment	✓	✗
Disaster Recovery from Database	✓	✗
Integrated Licensing Console	✓	✗
x64 Compatibility	✓	✓
<b>CLIENT PLATFORMS</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Windows XP, 7, 8.x, 10	✓	✗
Mac	✓	✗
Linux	✓	✗
iOS / Android	✓	✗
Chromebook	✓	✗
HTML5 - Supported on Browser	✓	✗
Rdp Client ( MSTSC)	✓	✓
<b>CLIENT FEATURES</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
One Click Easy access	✓	✗
Full-screen applications	✓	✓
Optimized screen resolution	✓	✗
Client Drive / Printer Mapping	✓	✓
Disconnected / Active Session View	✓	✓
Web Based Client	✓	✗
<b>ADDONS SERVICES</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Office 2016,2019 or Office 365	✓	Office Professional Plus 2016 / 2013 (\$18/month per user)
AntiSpam & Malware Protection	✓	✗
Quickbooks	✓	✗
Backup (Snapshot)	✓	✗
Dedicated Firewal (pfSense-Only Hardware Charges)	✓	✗
<b>REMOTE SUPPORT</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Shadowing	✓	✗
Remote management	✓	✗
Remote Monitoring	✓	✗
<b>TECHNICAL SUPPORT</b>	<b>vDesk.works</b>	<b>Riptide Hosting</b>
Email Support	✓	✓
Ticketing Support	✓	✗
Live Chat	✓	✗
Remote Session Support	✓	✗