

		Ricoh
Remote Desktop Services (Session Base)	✓	✗
Personal VDI	✓	✓
Pooled VDI	✓	✓
Operating System	For RDS - Server 2016, Server 2012 R2, Server 2008 R2, Server 2003 For VDI-Widnows 7,8,10	Server 2016, Server 2012 R2, Server 2008 R2, Server 2003
Protocol	RDP over Https	RDP
GENERAL FEATURES		
	vDesk.works	Ricoh
Seamless Application Publishing	✓	✓
Seamless Desktop Publishing	✓	✓
Session Load Balancing	✓	✗
Publish Folder	✓	✓
Web Based Application Access (HTML 5)	✓	✗
Universal Printing	✓	✓
Managing Connection Policies	✓	✗
Robust High-Availability	✓	✗
User Profile Disk (UPD)	✓	✗
SECURITY FEATURES		
	vDesk.works	Ricoh
FIPS compliant	✓	✗
Multi-Factor authentication	✓	✗
SSL Gateway	✓	✓
Proxy Support	✓	✗
Pass-through Authentication	✓	✗
AD Based Security Policies	✓	✗
Lockdown Policies	✓	✗
MANAGEMENT FEATURES		
	vDesk.works	Ricoh
Fully Functional Web Management	✓	✗
Graphical Dashboard Monitoring	✓	✗
One-click Server Deployment	✓	✗
System Health Monitoring	✓	✗
Audit Logging	✓	✗
Email Notifications	✓	✗
Reporting	✓	✗
Single tap Add or Remove Servers Roles	✓	✗
PROVISIONING AND INTEGRATION		
	vDesk.works	Ricoh
Hybrid cloud provisioning	✓	✗
Microsoft Azure integration	✓	✗
Enterprise scalability	✓	✗
HIGH PERFORMANCE ACCESS		
	vDesk.works	Ricoh
HDX/RemoteFX Experince optimization	✓	✗
Browser Content Redirection (Audio & Video)	✓	✗
INSTALLATION		
	vDesk.works	Ricoh
Simplified deployment	✓	✗
Disaster Recovery from Database	✓	✗
Integrated Licensing Console	✓	✗
x64 Compatibility	✓	✗
CLIENT PLATFORMS		
	vDesk.works	Ricoh
Windows XP, 7, 8.x, 10	✓	✗
Mac	✓	✗
Linux	✓	✗
iOS / Android	✓	✗
Chromebook	✓	✗
HTML5 - Supported on Browser	✓	✗
Rdp Client ( MSTSC)	✓	✗
CLIENT FEATURES		
	vDesk.works	Ricoh
One Click Easy access	✓	✗
Full-screen applications	✓	✗
Optimized screen resolution	✓	✗
Client Drive / Printer Mapping	✓	✗
Disconnected / Active Session View	✓	✗
Web Based Client	✓	✗
ADDONS SERVICES		
	vDesk.works	Ricoh
Office 2016,2019 or Office 365	✓	✓
AntiSpam & Malware Protection	✓	✓
Quickbooks	✓	✗
Backup (Snapshot)	✓	✓
Dedicated Firewal (pfSense-Only Hardware Charges)	✓	✓
REMOTE SUPPORT		
	vDesk.works	Ricoh
Shadowing	✓	✗
Remote management	✓	✓
Remote Monitoring	✓	✓
TECHNICAL SUPPORT		
	vDesk.works	Ricoh
Ticketing Support	✓	✓
Live Chat	✓	✓
Remote Session Support	✓	✓