

Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	ivanti
CPU(vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYO	Custom
RAM	4/8/16/32/64/128 GB and more / BYO	Custom
OS Drive	128/256/512/1024 GB and more / BYO	Custom
User Profile Disk (UPD)	25/50/100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	N/A
<b>FEATURES</b>	<b>vDesk.works</b>	<b>ivanti</b>
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server2022	Windows 10
Protocol	RDP	RDP
Load Balancing	✓	N/A
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	N/A
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	N/A
<b>SECURITY FEATURES</b>	<b>vDesk.works</b>	<b>ivanti</b>
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Customized Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Yes
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
<b>CLIENT PLATFORMS</b>	<b>vDesk.works</b>	<b>ivanti</b>
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HT ML5 Based Web Browser	✓	✓
<b>ON DEMAND (NO EXTRA COST)</b>	<b>vDesk.works</b>	<b>ivanti</b>
Ipssec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	Yes
Environment Management	vDesk.works	N/A
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	N/A
Hidden Charges	No	No
<b>Trials</b>	<b>vDesk.works</b>	<b>ivanti</b>
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No
<b>TECHNICAL SUPPORT</b>	<b>vDesk.works</b>	<b>ivanti</b>
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
<b>ADD-ON Services</b>	<b>vDesk.works</b>	<b>ivanti</b>
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✓
Capture Screen Video Recording	✓	✗