	<b>VDesk</b> works	Yotta
Solution Type	Own Solution	Citrix
Solution Name	vDeskWorks	Yotta
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / <b>BYOL</b>	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / <b>128 GB</b> and more / <b>BYOL</b>	4 / 8 / 16 / 32 / 64 GB and more
OS Drive	128 / 256 / 512 / <b>1024 GB</b> and more / <b>BYOL</b>	128 / 256 / 512 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
FEATURES	vDeskWorks	Yotta
	Windows 10 / Windows 11 / Server 2016 /	, 000.
Operating System	Server 2019 / Server 2022	
Protocol	RDP	HDX/ICA
Load Balancing	<b>✓</b>	<b>✓</b>
Application Publishing	<b>✓</b>	
Office Suite	Office 365, Office 2016 / 2019, Open Office /	Office 365, Office 2016 / 2019, Open Office /
VDI (Single Session)		<b>✓</b>
DaaS (Multi Session)		
	•	<b>Y</b>
Printing Redirection	•	•
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	N/A
Simplified Deployment	<b>✓</b>	<b>✓</b>
Storage Type	Included Enterprise SSD over RAID 10	Included Enterprise SSD and RAID 10
SECURITY FEATURES	vDeskWorks	Yotta
Active Directory Services	Free	
On-Prem AD Sync	Free	
Multifactor Authentication	Mail MFA & Device Fingerprinting	<b>✓</b>
Customized Lockdown Policies	<b>✓</b>	<b>✓</b>
Endpoint Protection	Webroot & Windows Defender	<b>✓</b>
Automatic Backup (Snapshots)		
DNS Filtering		
		5.1
Dedicated Firewall	<b>~</b>	Paid
CLIENT PLATFORMS	vDeskWorks	Yotta
Windows 7 / 8.x / 10	•	•
Linux	<b>✓</b>	<b>✓</b>
MAC	<b>✓</b>	
iOS / Android		
Chromebook		
HTML5 Based Web Browser	<b>✓</b>	<b>✓</b>
ON DEMAND (NO EXTRA COST)	vDeskWorks	Yotta
Ipsec Site to Site VPN	Free	Free
IP Based Content Filtering	<b>✓</b>	<b>✓</b>
Management Console	Included for Above 25 Users	Included
Environment Management	vDeskWorks	Citrix
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Yotta
Hidden Charges	No	Yes
TRIALS	vDeskWorks	Yotta
Free Testing Account	Yes	On-Demand
Product Demo	Yes	On-Demand
Paid POC	Yes	On-Demand
TECHNICAL SUPPORT	vDeskWorks	Yotta
Live Chat	V D C S R V V O I R S	1 Octu
	•	•
Email Support	•	
Ticketing Support		•
Phone Support	<b>✓</b>	•
	Free of Cost	*
Phone Support	Free of Cost  VDeskWorks	Yotta
Phone Support  Remote Session Support		× Yotta ×
Phone Support  Remote Session Support  ADD-ON SERVICES		Yotta  X  X
Phone Support  Remote Session Support  ADD-ON SERVICES  Capture Screenshots		Yotta  X  X  X
Phone Support  Remote Session Support  ADD-ON SERVICES  Capture Screenshots  Capture Keystrokes  Capture Mouse Clicks		Yotta  X  X  X  X  X
Phone Support  Remote Session Support  ADD-ON SERVICES  Capture Screenshots  Capture Keystrokes		Yotta  X  X  X  X  X