

Solution Type	Our Own Solution	Third party solution
Solution Name	vDesk.works	MS Azure, Citrix Virtual Apps & Desktops
CPU(vCores)	2 / 4 / 8 / 16 / 32 vCores and more	Custom / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	Custom / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more	Custom / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	NA
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	NA

FEATURES	vDesk.works	Virsage
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server2022	Windows 10 / Server 2016/Server 2019/Server 2022
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	NA
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	HDD / SSD

SECURITY FEATURES	vDesk.works	Virsage
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	NA
Automatic Backup (Snapshots)	✓	NA
DNS Filtering	✓	✓
Dedicated Firewall	✓	Add-On

CLIENT PLATFORMS	vDesk.works	Virsage
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HT ML5 Based Web Browser	✓	✓

ON DEMAND (NO EXTRA COST)	vDesk.works	Virsage
Ipssec Site to Site VPN	Free	NA
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	NA
Environment Management	vDesk.works	Virsage
Technical Skill Required	No	Yes
Environment Setup	Included	NA
Fully Managed Support	Managed by vDesk.works	NA
Hidden Charges	No	NA

Trials	vDesk.works	Virsage
Free Testing Account	Yes	No
Product Demo	Yes	NA
Paid POC	Yes	✗

TECHNICAL SUPPORT	vDesk.works	Virsage
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✗
Remote Session Support	Free of Cost	✓

ADD-ON SERVICES	vDesk.works	Virsage
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Rec.	✓	✗