	vDesk.works	Sierra Nevada Systems
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	SNS
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
FEATURES	**vDesk.works**	**Sierra Nevada Systems**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2016
Protocol	RDP	Team Viewer
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Microsoft Teams
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✗
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	N/A
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD
SECURITY FEATURES	**vDesk.works**	**Sierra Nevada Systems**
Active Directory Services	Free	✗
On-Prem AD Sync	Free	✗
MFA	Mail MFA & Device Fingerprinting	Mail MFA & Device Fingerprinting
Customized Lockdown Policies	✓	N/A
Endpoint Protection	Webroot Endpoint Protection	Microsoft Endpoint Manager
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	**vDesk.works**	**Sierra Nevada Systems**
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**Sierra Nevada Systems**
Ipsec Site to Site VPN	Free	Free
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	N/A
Environment Management	vDesk.works	SNS
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Managed by SNS
Hidden Charges	No	Yes
TRIALS	**vDesk.works**	**Sierra Nevada Systems**
Free Testing Account	Yes	No
Product Demo	Yes	No
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDesk.works**	**Sierra Nevada Systems**
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	**vDesk.works**	**Sierra Nevada Systems**
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Rec.	✓	✗