

Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Rocket Software
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more / BYOL	✗
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Rocket Software
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	✓
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, Office 2016 / 2019, Open Office / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	N/A
Users	Unlimited Users	✓
Sub Domain	Included with SSL	N/A
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Included Enterprise HDD / SSD
SECURITY FEATURES	vDeskWorks	Rocket Software
Active Directory Services	Free	Free
On-Prem AD Sync	Free	Free
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA & Device Fingerprinting
Customized Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Paid
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	Paid
Dedicated Firewall	✓	Paid
CLIENT PLATFORMS	vDeskWorks	Rocket Software
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Rocket Software
Ipsec Site to Site VPN	Free	Free
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	Paid
Environment Management	vDeskWorks	Rocket Software
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Rocket Software
Hidden Charges	No	Yes
TRIALS	vDeskWorks	Rocket Software
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	vDeskWorks	Rocket Software
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDeskWorks	Rocket Software
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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