



Parallels

CPU(vCores)	2 / 4 / 8 / 16 / 32 vCores and more	Bring your own
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	Bring your own
OS Drive	128 / 256 / 512 / 1024 GB and more	Bring your own
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Bring your own
Shared Storage	128 GB Included for above 50 Users	Bring your own
Bandwidth	Un-Metered	Bring your own
FEATURES	vDesk.works	Parallels
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Unlimited Users	✗
Simplified Deployment	✓	✗
Storage Type	Included Enterprise SSD over RAID 10	✗
SECURITY FEATURES	vDesk.works	Parallels
Active Directory Services	✓	✓
On-Prem AD Sync	✓	✗
MFA	✓	✓
Customized Lockdown Policies	✓	✗
Endpoint Protection	Webroot Endpoint Protection	✗
Automatic Backup (Snapshots)	✓	✗
Dedicated Firewall	✓	✗
CLIENT PLATFORMS	vDesk.works	Parallels
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	Parallels
Ipssec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	
Environment Management	vDesk.works	✓
Technical Skill Required	No	✗
Environment Setup	Included	✗
Fully Managed Support	✓	✗
Hidden Charges	No	✗
TECHNICAL SUPPORT	vDesk.works	Parallels
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDesk.works	Parallels
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Rec.	✓	✗