

Solution Type	Own Solution	AWS/Azure
Solution Name	vDesk.works	Nebula DaaS
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / <b>BYO</b>	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / <b>BYO</b>	4 / 8 / 16 / 32 / 64 / 128 GB more
OS Drive	128 / 256 / 512 / 1024 GB and more / <b>BYO</b>	<b>64 / 128 / 256 / 512 / 1024 GB and more</b>
User Profile Disk (UPD)	<b>25 / 50 / 100 GB and more</b>	50 GB and more
Shared Storage	<b>128 GB Included for above 50 Users</b>	Add-On
Bandwidth	Un-Metered	Metered
FEATURES	vDesk.works	Nebula Cloud
Operating System	Windows 10 / <b>Windows 11</b> / Server 2016 / Server 2019 / <b>Server 2022</b>	Windows 10 / Server 2016 / Server 2019
Protocol	RDP	RDP
Load Balancing	<b>✓</b>	<b>N/A</b>
Application Publishing	<b>✓</b>	<b>✓</b>
Office Suite	Office 365, <b>Office 2016 / 2019, Open Office</b> / BYOL	Office 356(SaaS) / BYOL
VDI (Single Session)	<b>✓</b>	<b>✗</b>
DaaS (Multi Session)	<b>✓</b>	<b>✓</b>
Printing Redirection	<b>✓</b>	<b>✓</b>
Users	Unlimited Users	<b>N/A</b>
Sub Domain	<b>Included with SSL</b>	<b>N/A</b>
Simplified Deployment	<b>✓</b>	<b>✗</b>
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDesk.works	Nebula Cloud
Active Directory Services	Free	<b>✓</b>
On-Prem Active Directory Sync	Free	<b>N/A</b>
Multifactor Authentication	Mail MFA & Device Fingerprinting	<b>✓</b>
Customized Lockdown Policies	<b>✓</b>	<b>✗</b>
Endpoint Protection	<b>Webroot</b> & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	<b>✓</b>	<b>✗</b>
DNS Filtering	<b>✓</b>	<b>N/A</b>
Dedicated Firewall	<b>✓</b>	<b>✓</b>
CLIENT PLATFORMS	vDesk.works	Nebula Cloud
Windows 7 / 8.x / 10	<b>✓</b>	<b>✓</b>
Linux	<b>✓</b>	<b>✓</b>
MAC	<b>✓</b>	<b>✗</b>
iOS / Android	<b>✓</b>	<b>✗</b>
Chromebook	<b>✓</b>	<b>✗</b>
HTML5 Based Web Browser	<b>✓</b>	<b>✓</b>
ON DEMAND (NO EXTRA COST)	vDesk.works	Nebula Cloud
IPsec Site to Site VPN	<b>Free</b>	<b>✓</b>
IP based content filtering	<b>✓</b>	<b>N/A</b>
Management Console	<b>Included for above 25 Users</b>	<b>✓</b>
Environment Management	vDesk.works	Nebula Cloud
Technical Skill Required	<b>No</b>	<b>Yes</b>
Environment Setup	<b>Included</b>	<b>N/A</b>
Fully Managed Support	Managed by vDesk.works	Nebula Cloud
Hidden Charges	<b>No</b>	<b>Yes</b>
TRIALS	vDesk.works	Nebula Cloud
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	No
TECHNICAL SUPPORT	vDesk.works	Nebula Cloud
Live Chat	<b>✓</b>	<b>✗</b>
Email Support	<b>✓</b>	<b>✓</b>
Ticketing Support	<b>✓</b>	<b>✓</b>
Phone Support	<b>✓</b>	<b>✓</b>
Remote Session Support	Free of Cost	<b>✗</b>
ADDONS	vDesk.works	Nebula Cloud
Capture Screenshots	<b>✓</b>	<b>✗</b>
Capture Keystrokes	<b>✓</b>	<b>✗</b>
Capture Mouse Clicks	<b>✓</b>	<b>✗</b>
Track Productivity	<b>✓</b>	<b>✗</b>
Capture Screen Video Rec.	<b>✓</b>	<b>✗</b>