


<div>  <div>Mphasis</div> </div>		
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Mphasis
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more / BYOL	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	N/A
FEATURES	vDeskWorks	Mphasis
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	N/A
Load Balancing	✓	✗
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✗
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	N/A
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDeskWorks	Mphasis
Active Directory Services	Free	✓
On-Prem AD Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Customized Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDeskWorks	Mphasis
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)	vDeskWorks	Mphasis
Ipssec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	Included
Environment Management	vDeskWorks	Mphasis
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Mphasis
Hidden Charges	No	Yes
TRIALS	vDeskWorks	Mphasis
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	N/A
TECHNICAL SUPPORT	vDeskWorks	Mphasis
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✗
ADD-ON SERVICES	vDeskWorks	Mphasis
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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