	VDesk works	CybeleSoft
Solution Type	Own Solution	Thinfinity Remote Workspace
Solution Name	vDesk.works	Azure / AWS
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	N/A
User Profile Disk (UPD)	25 / 50 / 100 GB and more	50 GB
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	vDesk.works Windows 10 / Windows 11 / Server 2016 /	CybeleSoft Windows 10 / Windows 11 / Server 2016 /
Operating System	Server 2019 / Server 2022	Server 2019 / Server 2022 / Linux
Protocol	RDP	RDP
Load Balancing	✓	
Application Publishing	~	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	~	~
DaaS (Multi Session)	~	✓
Printing Redirection		
Unlimited Users	•	Up to 64 users
Sub Domain	Included with SSL	*
Simplified Deployment		•
Storage Type SECURITY FEATURES	Included Enterprise SSD over RAID 10 vDesk.works	N/A CybeleSoft
		Cybelesoft
Active Directory Services	Free	• • • • • • • • • • • • • • • • • • •
On-Prem Active Directory Sync	Free	
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies		
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)		
DNS Filtering	~	N/A
Dedicated Firewall		N/A
CLIENT PLATFORMS	vDesk.works	CybeleSoft
Windows 7 / 8.x / 10	~	×
Linux	✓	×
MAC	✓	×
IOS / Android		iOS Only
Chromebook	✓	×
HT ML5 Based Web Browser	~	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	CybeleSoft
IPsec Site to Site VPN	Free	×
IP Based Content Filtering	✓	N/A
	Included for Above 25 Users	N/A
Management Console	VDesk.works	N/A
Management Console Environment Management		N/A Yes
Management Console Environment Management Technical Skill Required	vDesk.works	
Management Console Environment Management Technical Skill Required Environment Setup	vDesk.works No	Yes
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support	vDesk.works No Included	Yes Included
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges	vDesk.works No Included Managed by vDesk.works	Yes Yes
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges	vDesk.works No Included Managed by vDesk.works No	Yes Yes No
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges TRIALS Free T esting Account	vDesk.works No Included Managed by vDesk.works No VDesk.works	Yes No CybeleSoft
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges TRIALS Free T esting Account Product Demo	vDesk.works No Included Managed by vDesk.works No vDesk.works Yes	Included Yes No CybeleSoft Yes
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges T RIALS Free T esting Account Product Demo	vDesk.worksNoIncludedManaged by vDesk.worksNoVDesk.worksYesYes	Included Yes No CybeleSoft Yes
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges TRIALS Free T esting Account Product Demo Paid POC TECHNICAL SUPPORT	vDesk.worksNoIncludedManaged by vDesk.worksNovDesk.worksYesYesYesYes	Included Yes No CybeleSoft Yes Ses Yes
Management Console Environment Management Technical Skill Required Environment Setup Fully Managed Support Hidden Charges TRIALS Free Testing Account Product Demo Paid POC TECHNICAL SUPPORT Live Chat	vDesk.worksNoIncludedManaged by vDesk.worksNovDesk.worksYesYesYesYes	Included Yes No CybeleSoft Yes Ses Yes
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges TRIALS Free T esting Account Product Demo Paid POC TECHNICAL SUPPORT Live Chat Email Support	vDesk.worksNoIncludedManaged by vDesk.worksNovDesk.worksYesYesYesYes	Included Yes No CybeleSoft Yes Ses Yes
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges T RIALS Free T esting Account Product Demo Paid POC T ECHNICAL SUPPORT Live Chat Email Support	vDesk.worksNoIncludedManaged by vDesk.worksNovDesk.worksYesYesYesYes	Included Yes No CybeleSoft Yes Ses Yes
IP Based Content Filtering Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges T RIALS Free T esting Account Product Demo Paid POC T ECHNICAL SUPPORT Live Chat Email Support T icketing Support Phone Support Remote Session Support	vDesk.worksNoIncludedManaged by vDesk.worksNovDesk.worksYesYesYesYes	Included Yes No CybeleSoft Yes Ses Yes
Management Console Environment Management T echnical Skill Required Environment Set up Fully Managed Support Hidden Charges TRIALS Free T esting Account Product Demo Paid POC TECHNICAL SUPPORT Live Chat Email Support Ticketing Support Phone Support Remote Session Support	vDesk.works No Included Managed by vDesk.works No vDesk.works Yes Yes Ves VDesk.works	اYesIncludedYesNoCybeleSoftYes </td
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges T RIALS Free T esting Account Product Demo Paid POC T ECHNICAL SUPPORT Live Chat Email Support Chat Email Support T icketing Support Phone Support Remote Session Support ADD-ON SERVICES	vDesk.works No Included Managed by vDesk.works No vDesk.works Yes Yes VDesk.works VDesk.works Yes Included Yes VDesk.works Free of Cost	اYesIncludedYesNoCybeleSoftYes </td
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Fully Managed Support Hidden Charges T RIALS Free T esting Account Product Demo Product Demo Paid POC T ECHNICAL SUPPORT Live Chat Email Support Chat Email Support Ticketing Support Phone Support Remote Session Support ADD-ON SERVICES	vDesk.works No Included Managed by vDesk.works No vDesk.works Yes Yes VDesk.works VDesk.works Yes Included Yes VDesk.works Free of Cost	اYesIncludedYesNoCybeleSoftYes </td
Management Console Environment Management Technical Skill Required Environment Setup Fully Managed Support Hidden Charges TRIALS Free Testing Account Product Demo Paid POC TECHNICAL SUPPORT Live Chat Email Support Chat Email Support Ticketing Support Phone Support ADD-ON SERVICES Capture Screenshots	vDesk.works No Included Managed by vDesk.works No vDesk.works Yes Yes VDesk.works VDesk.works Yes Included Yes VDesk.works Free of Cost	اYesIncludedYesNoCybeleSoftYes </td
Management Console Environment Management T echnical Skill Required Environment Setup Fully Managed Support Hidden Charges T RIALS Free T esting Account Product Demo Paid POC T ECHNICAL SUPPORT Live Chat Email Support Chone Support Phone Support Remote Session Support ADD-ON SERVICES	vDesk.works No Included Managed by vDesk.works No vDesk.works Yes Yes VDesk.works VDesk.works Yes Included Yes VDesk.works Free of Cost	YesIncludedYesNoCybeleSoftYes

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