

Solution Type	Own Solution	VmWare
Solution Name	vDeskWorks	Cloud4u
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more / BYOL	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Guaranteed 100 Mbps
FEATURES	vDeskWorks	Cloud4u
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	MS Office, MS Exchange / BYOL (Extra Charge)
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Users
Sub Domain	Included with SSL	No
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDeskWorks	Cloud4u
Active Directory Services	Free	✓
On-Prem AD Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Customized Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Paid
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDeskWorks	Cloud4u
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✗
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)	vDeskWorks	Cloud4u
Ipssec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDeskWorks	VmWare
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by VmWare
Hidden Charges	No	Yes
TRIALS	vDeskWorks	Cloud4u
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	vDeskWorks	Cloud4u
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	Paid
ADD-ON SERVICES	vDeskWorks	Cloud4u
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗