

ITVortex

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| ON DEMAND (NO EXTRA COST)vDesk.worksITVortex | |
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| IPsec Site to Site VPN Free NA | |
| IP based content filtering Optional | |
| Management console Included for above 25 Users NA | |
| Environment Management VDesk.works NA | |
| Technical Skill Required No Yes | |
| Environment Setup Included Included Included | |
| Fully Managed Support Managed by vDesk.works Managed by ITVortex | |
| Hidden Charges No No | |
| TRIALS vDesk.works ITVortex | |
| Free Testing Account Yes Yes | |
| Product Demo Yes Yes | |
| Paid POC Yes No | |
| TECHNICAL SUPPORT vDesk.works ITVortex | |
| Live Chat | |
| Email Support | |
| Ticketing Support | |
| | |
| Phone Support | |
| Remote Session Support Free of Cost | |
| ADD-ON Services vDesk.works ITVortex | |
| Capture Screenshots | |
| Capture Keystrokes 🗸 | |
| Capture Mouse clicks | |
| Track Productivity | |
| Capture Screen Video Recording | |